

Manufacturer's warranty

1. The parties

Amina Distribution AS (Bus. Ent. no. NO 928 228 096 and hereinafter referred to as 'we' or 'us') is manufacturer of the Amina EV Charger, hereinafter referred to as the 'Unit'. The terms 'you' and 'your' as used in this document refer to the purchaser of the Unit. We do not sell directly to consumers or other end users of the Unit. Sales to end users take place via our authorised distributors, hereinafter referred to as 'Dealer(s)'. Our manufacturer's warranty for the Unit is contained in this document, which describes the scope, and terms and conditions, related to our warranty performance. This warranty imposes no limitations on your statutory rights in relation to the Dealer or any installer pursuant to the provisions of the Norwegian Consumer Purchases Act (*forbrukerkjøpsloven*), the Sale of Goods Act (*kjøpsloven*) or any other legislation that may apply. Nor do the terms and conditions set out in this warranty place limitations on your statutory rights in relation to us (the manufacturer).

2. Warranty

We guarantee that for a period of five years after installation, the Unit has the functions as described in the specifications set out in the purchase documents that accompanied the Unit, or which have been forwarded to you ('the Functions'). The warranty covers faults and defects that have a significant and negative impact on the Functions ('Loss of function'). When a claim is made on the basis of Loss of function, you will receive a new replacement Unit via the relevant distribution channels. This warranty does not impose any liability on us to cover any losses that faults or defects in the Unit may cause. Such losses may include, for example, damage to assets, loss of earnings or other indirect losses.

3. Replacement delivery procedure

The procedure for replacement delivery is as follows:

- a. You send a written claim to the Dealer with a description of the Loss of function and stating (i) when the Unit was installed, (ii) where it is currently installed and (iii) the name of the installer.
- b. Your claim will be processed by the Dealer. We reserve the right to request additional documentation. We will settle approved claims as expediently as possible.
- c. The Seller immediately sends you a new Unit. All carriage costs will be paid by us.
- d. Installation of the new Unit, including payment, remain a matter between you and the Seller or installer.
- e. Defect Units will then be sent to us for further investigation and fault diagnosis. If the cause of Loss of function is revealed to be outside the terms of coverage of the warranty (see item 4 below), the costs of replacement delivery will not be covered by us.

4. Warranty limitations

4.1 Damage/loss

The terms of this warranty are contingent on the Unit having been installed by an approved installer and in compliance with our guidelines as set out in the installation documentation that accompanies the Unit. The terms are also contingent on the performance of maintenance in compliance with our guidelines as set out in the product information that accompanies the Unit.

The warranty ceases to apply in situations where Loss of function is the result of circumstances that are not linked to the Unit, such as an error on the part of the user or damage incurred following installation, including use that is in contravention of instructions for use or guidelines in other documents provided by the supplier or by us, the manufacturer.

4.2 Deadline for claims, and maintenance

If a customer discovers faults or defects, either following installation or at a later date, he/she must contact the Dealer who supplied the Unit within a reasonable time after the fault/defect was, or should have been, discovered. What is regarded as 'reasonable' will depend on the user. Consumers have an entitlement to extended deadlines pursuant to the Consumer Purchases Act. However, in all situations, a deadline of five years will apply.

4.3 Transactions with the Dealer, etc.

This warranty does not replace the rights and/or obligations that apply in transactions between you as purchaser and your Dealer or installer (in situations where the Dealer was not responsible for the installation). The rights that follow from this warranty are supplementary rights.

This warranty applies to EV charging units that are purchased and used in Norway or other countries within the EEA.

This manufacturer's warranty is offered only to first-hand purchasers as a supplement to standard purchaser's rights in transactions with his/her dealer, and it cannot not be transferred following direct or indirect acquisition of the Unit by another party.

5. Changes

We reserve the right to transfer this manufacturer's warranty to another company affiliated within our group if we consider this appropriate. Information regarding any such transfer will be published on our website, but no additional notifications will be made. If production of the Unit ceases, or if it can no longer be purchased, we undertake to make a similar product available.

6. Choice of legislation and legal venue

The provisions of this warranty are governed by Norwegian law. In the event of any disputes, the agreed legal venue is the South Rogaland District Court, located in Stavanger. However, customers may be entitled to bring disputes before other courts.